

The overall theme for the 10th WAEH meeting is 'Beyond Borders'. During this upcoming jubilee The Rotterdam Eye Hospital wants to inspire participants with best practices from WAEH members and innovators within health care as well as other industries. The Rotterdam Eye Hospital has a history when it comes to retrieving ideas and solutions from outside the healthcare sector. We would like to share these experiences with the participants.

To give a further interpretation and more concrete guidance for the program of the meeting in 2016, the Rotterdam Eye Hospital organising committee has selected a diverse set of sub-themes. With the themes mentioned below we want to give members the opportunity to present projects and developments from their organizations which are unique, innovative and out-of-the-box. The themes will be introduced by key note speakers and inspiring companies combined with presentations from members and participants of the WAEH 2016 meeting, selected by the abstracts that are submitted.

Quality and safety

Improvement of patient safety and quality of care are essential subjects in health care and items that cannot be left out during a congress of centers of excellence. This year the focus of this theme will be on advances and new developments. For example new or improved quality measurement and management systems and the way in which these systems and measurements can contribute to the continuous improvement of the organization. Or: how do organizations stimulate and preserve a culture in which continuous improvement of patient safety and quality of care is daily business? The following items are to be addressed within this theme:

- Outcome measurements: the importance of registration and benchmarking
- Quality of life (ICHOM/PROM); how can we improve the quality of life of patients?
- Patient safety culture and reporting incidents
- Prevention and early detection
- This year hospitals in Denmark abolished the mandatory accreditation systems. What are the benefits of accreditation systems and what system actually works?

Patient focused health care

Health care centers and professionals state that their patients are their main focus and priority. However, the question is whether we, as health care professionals really make patients our top priority? What do we want to achieve with patient focused healthcare? How do we organize and arrange

patient focused health care ? Are we, as professionals, able to understand the perspective of our patients? Focusing on this theme, we try to understand what is important to patients. The following items are to be addressed within this theme:

- Children focused healthcare
- Elderly care
- Care pathways
- Patient associations
- Design and architecture of healthcare organizations
- Living with visual disabilities

Technological innovations

Complex technology is of increasing importance in both daily life and in hospital environments. The technological innovations' theme will focus on relevant new technological developments, novel applications of existing technology and the effect of new technology on organizations, all within the scope of ophthalmic care. The following items are to be addressed within this theme:

- Electronic patient files and PACS (Picture Archiving and Communication System)
- Data driven healthcare / big data
- New imaging technologies
- Genetics / gene therapy
- Retinal implants
- Telemedicine
- Robotics
- Delivering patient information and receiving patient feedback

Care within and across hospital borders

To whom is the patient referred, which treatment do they receive and which care professional has the final responsibility? Questions about multidisciplinary collaboration, task differentiation and substitution are directly related to one another. Various studies describe the benefits of these developments, nowadays many best practices have already been implemented in organizations worldwide. Also the changing collaboration between professionals within the hospital and outside the hospital influence these developments. This development also includes a rearranging of tasks between doctors and support staff, both within primary care between for example the family doctor and the practice assistant (POH) and in secondary care, between for example medical specialists, specialized nurses and optometrist.

The following items are to be addressed within this theme:

- Forms of collaboration outside the hospital borders

- Optometric care
- Orthoptic care
- Nurse practitioners/ physician assistants
- Mobile eye care
- Digital eye care
- Eye care facilities in primary care
- Task differentiation

Learning from other industries

Within the theme “Learning from other industries” there will be a focus on principals and technologies from other business disciplines which might successfully be used in the (eye) health care. Principals and technologies can offer a solution for challenges in different areas like quality, safety, logistics, communication and hospitality.

The following items are to be addressed within this theme:

- Inspiration from other business sectors/disciplines
- Successful introduction and application of principles and technologies from other industries within health care focusing on:
 - Quality and safety
 - Patient focused health care
 - Technological innovations
 - Care within and across hospital borders

During the meeting this theme will be incorporated in all themes mentioned above.